

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

State Abbreviation	State	Topic Name	Question
OR	Oregon	Other Health Insurance Programs	Free or low-cost health insurance that is available in my state for uninsured children under age 19.
OR	Oregon	Billing Medicare	Home health, hospice care, and fraud.
OR	Oregon	Billing Medicare	Reporting fraud.
OR	Oregon	General Medicare Information	Changing my address, Medicare Part A or Part B, lost Medicare card, and Social Security benefits.
OR	Oregon	Quality of Care/Complaints	Complaints about quality of care, and filing an appeal or complaint.
OR	Oregon	Billing Medicare	Part A bills and services, hospital care, skilled nursing care, and fraud.
OR	Oregon	General Medicare Information	Medigap policies, long-term care insurance, Medicare health plan choices, Medicare rights and

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

Organization Name	Agency Name	Local Phone
CHIP -- Insure Kids Now	Children's Health Insurance Program	
RHHI -- Regional Home Health Intermediary	United Government Services	
OIG (DHHS) -- Office of the Inspector General (Department of Health and Human Services)	Department of Health and Human Services - Office of Inspector General	(202) 619-1343
SSA -- Social Security Administration	Social Security Administration	
QIO -- Quality Improvement Organization (formerly PRO - Peer Review Organization)	Acumentra Health	(503) 279-0100
Fiscal Intermediary	Noridian Administrative Services	
SHIP -- State Health Insurance Assistance Program	Senior Health Insurance Benefits Assistance (SHIBA)	(503) 947-7979

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

Local Phone Extension	Local Phone Notes
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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

Local TDD	Local TDD Extension
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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic


Tollfree Phone	Tollfree Extension
(877) 543-7669	
(800) 633-4227	
(800) 447-8477	
(800) 772-1213	
(800) 344-4354	
(800) 633-4227	
(800) 722-4134	

# Oregon Helpful Medicare Contacts


Based on Helpful Contacts - Agency List By Topic

Tollfree Instate?	Tollfree Phone Notes
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	1-800-MEDICARE
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	1-800-MEDICARE
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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

Tollfree TDD	Tollfree TDD Extension
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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

Spanish Phone	Spanish Phone Extension	E-mail Address
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hhstips@oig

[shiba.oregon@state.or.us](mailto:shiba.oregon@state.or.us)



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

## Web Address

<http://www.insurekidsnow.gov>

<http://www.oig.hhs.gov>

<http://www.socialsecurity.gov>

<http://www.acumentra.org>

<http://medicare.regence.com>

<http://oregonshiba.org/>

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

OR	Oregon	General Medicare Information	protections, and help with filing an appeal. Medigap policies available in my area, and insurance questions.
OR	Oregon	Quality of Care/Complaints	Where to submit a complaint about the quality of life or quality of care inside a nursing home.
OR	Oregon	General Medicare Information	Information on local seminars and health fairs on Medicare health plan choices, or to report a complaint directly to CMS.
OR	Oregon	Quality of Care/Complaints	Where to submit a complaint about the quality of care I received from my kidney dialysis facility.
OR	Oregon	General Health Information	Obtaining materials/forms for income tax filing and how Medicare Savings Accounts can affect my income taxes.
OR	Oregon	Other Health Insurance Programs	Low-income programs (such as Medicaid) to help pay medical bills.
OR	Oregon	General Medicare Information	(For Railroad Retirement

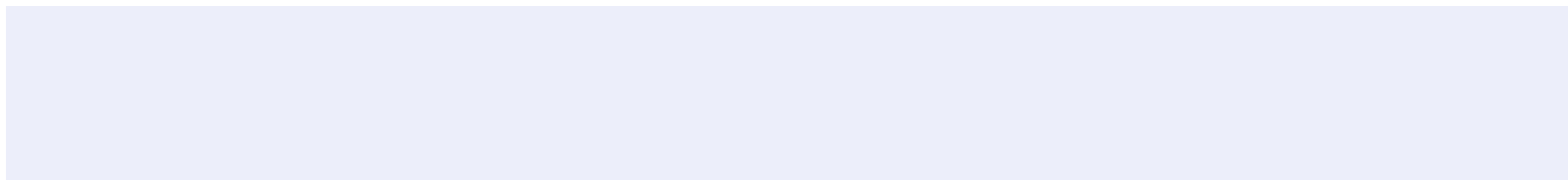
# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

State Department of Insurance	Insurance Division of Oregon - Consumer and Business Services	(503) 947-7984
Nursing Home State Survey Agency	Seniors and People with Disability	(503) 945-5811
CMS RO - Centers for Medicare & Medicaid Services Regional Office	CMS, Seattle Regional Office	(206) 615-2354
ESRD -- End-Stage Renal Disease Networks	Northwest Renal Network - Network 16	(206) 923-0714
Internal Revenue Service	Internal Revenue Service	
State Medical Assistance Office	Oregon Department of Human Services	(503) 945-5772
RRB -- Railroad Retirement Board	Railroad Retirement Board	

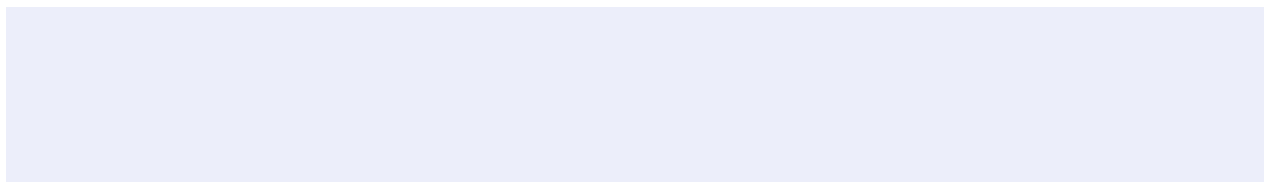
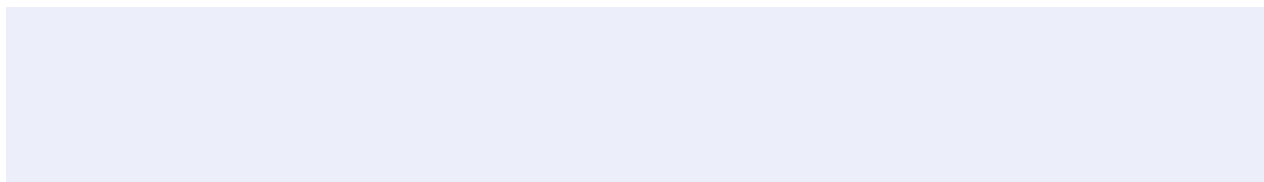
# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



(312) 751-4701

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(888) 877-4894

(800) 232-3020

(800) 262-1514

(800) 829-1040

(800) 527-5772

(877) 772-5772

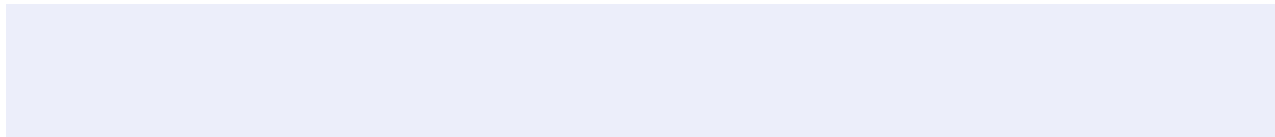
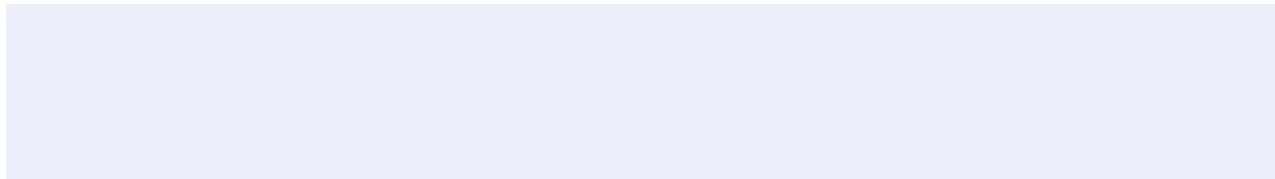
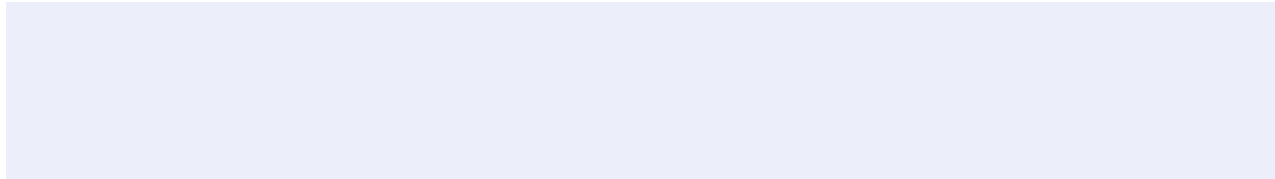
# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic





# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

[dcbs.insmail@state.or.us](mailto:dcbs.insmail@state.or.us)

[mhanthorn@nw1b.esrd.net](mailto:mhanthorn@nw1b.esrd.net)

[dhs.info@state.or.us](mailto:dhs.info@state.or.us)

[medicare.railroad@palmettogba.com](mailto:medicare.railroad@palmettogba.com)

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

<http://www.insurance.oregon.gov>

<http://www.oregon.gov/dhs>

<http://www.cms.gov>

<http://www.nwrenalnetwork.org>

<http://www.irs.gov>

<http://www.oregon.gov/dhs/index.shtml>

<http://www.rrb.gov>

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

			beneficiaries only) - RRB benefits, lost RRB Medicare card, address change, and enrolling in Medicare.
OR	Oregon	Other Health Insurance Programs	Whether I qualify for military retiree health care benefits.
OR	Oregon	Billing Medicare	(For Railroad Retirement beneficiaries only) - Part B bills and services.
OR	Oregon	Quality of Care/Complaints	Submitting a complaint about discrimination.
OR	Oregon	Quality of Care/Complaints	Obtaining information on nursing homes or resolving problems between nursing homes and residents or their families.
OR	Oregon	Health Care Facilities and Services in Your Area	To find a hospice program in my area.
OR	Oregon	Other Health Insurance Programs	VA medical benefits.
OR	Oregon	Other Health Insurance Programs	Claims and other issues for retired federal employees and their dependents/survivors.
OR	Oregon	Health Care Facilities and Services in Your Area	Finding necessary and convenient services that serve the elderly in their

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

## Department of Defense

## Department of Defense

RRB Carrier - Railroad Retirement Board Carrier

Palmetto (GBA)

Office for Civil Rights

Office for Civil Rights of Alaska,  
Idaho, Oregon, and Washington

(206) 615-2290

Ombudsman

Long Term Care Ombudsman of  
Oregon

(503) 378-6533

State Hospice Organization

Hospice Association of Oregon

(503) 228-2104

Department of Veterans Affairs

Department of Veterans Affairs

Office of Personnel Management

Office of Personnel Management

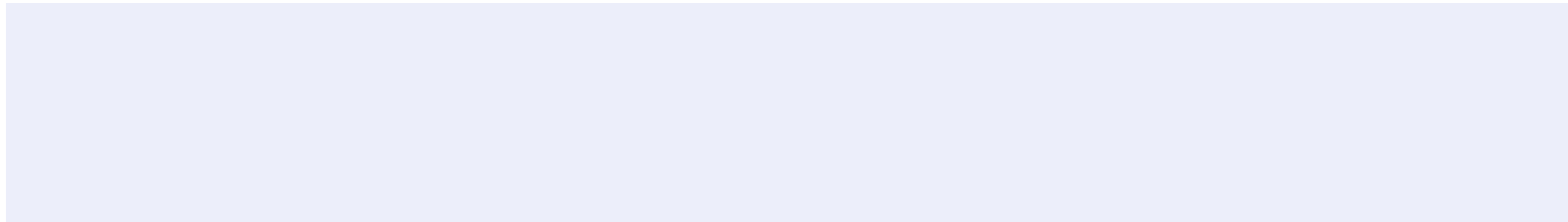
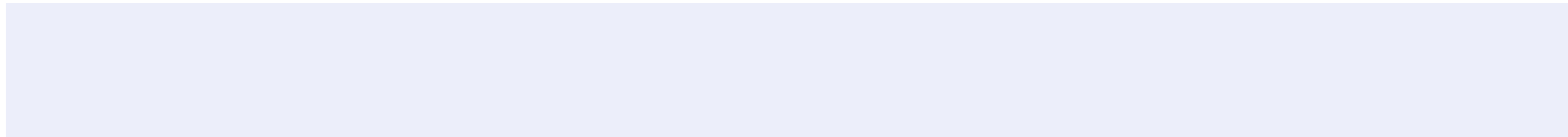
(202) 606-1800

Eldercare Location

Eldercare Locator Service

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(206) 615-2296

(503) 378-5847

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(800) 538-9552

(800) 833-4455

(800) 522-2602

(888) 229-2104

(800) 827-1000

(888) 767-6738

(800) 677-1116

# Oregon Helpful Medicare Contacts

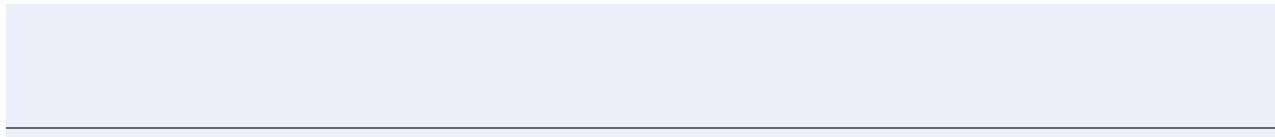
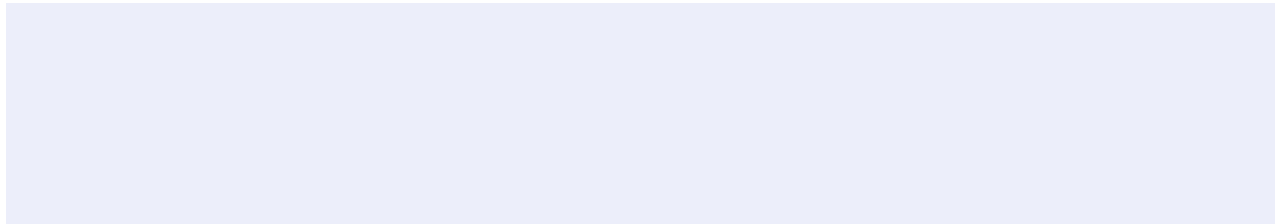
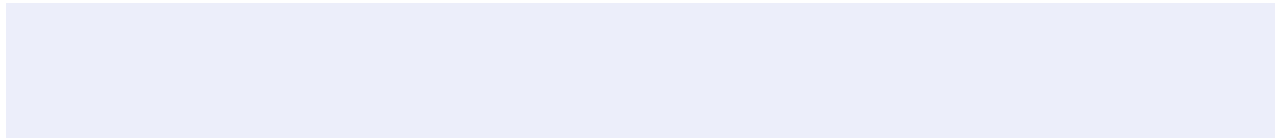
Based on Helpful Contacts - Agency List By Topic





# Oregon Helpful Medicare Contacts

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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

[medicare.railroad@palmettogba.com](mailto:medicare.railroad@palmettogba.com)

[medicare.railroad@palmettogba.com](mailto:medicare.railroad@palmettogba.com)

[ocrmail@of.dhhs.gov](mailto:ocrmail@of.dhhs.gov)

[ltco.contract@state.or.us](mailto:ltco.contract@state.or.us)

[info@oregonhospice.org](mailto:info@oregonhospice.org)

[retire@opm.gov](mailto:retire@opm.gov)

[eldercarelocator@infospherix.com](mailto:eldercarelocator@infospherix.com)

# Oregon Helpful Medicare Contacts

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<https://www.dmdc.osd.mil/appj/dwp/index.jsp>

<http://www.palmettogba.com/medicare>

<http://www.hhs.gov/ocr>

<http://www.oregon.gov/LTCO/index.shtml>

<http://www.oregonhospice.org>

<http://www.va.gov>

<http://www.opm.gov/retire>

<http://www.eldercare.gov>

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

			serve the elderly in their community.
OR	Oregon	General Health Information	Information on cancer treatments, clinical trials, alternative medicine, coping with side effects, and other cancer related information.
OR	Oregon	Billing Medicare	Medicare Secondary Payer, and who pays first.
OR	Oregon	Health Care Facilities and Services in Your Area	Finding a Federally Qualified Health Center (FQHC) closest to me to help me lower my health care costs. FQHCs include community health centers, tribal health clinics, migrant health services, and health centers for the homeless.
OR	Oregon	Other Health Insurance Programs	Finding out where my doctor should send the bills for the diagnosis and treatment of my black lung disease.
OR	Oregon	General Health Information	Finding information on cancer.
OR	Oregon	General Health Information	Discussing health concerns, medicines, and other issues

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

National Cancer Institute's Cancer Information Service

National Cancer Institute's Cancer Information Service

Medicare Coordination of Benefits Contractor

Medicare Coordination of Benefits Contractor

Primary Care Association

Oregon Primary Care Association (503) 228-8852

Federal Black Lung Program

Federal Black Lung Program

American Cancer Society

American Cancer Society

National Institute on Aging Information Center

National Institute on Aging Information Center

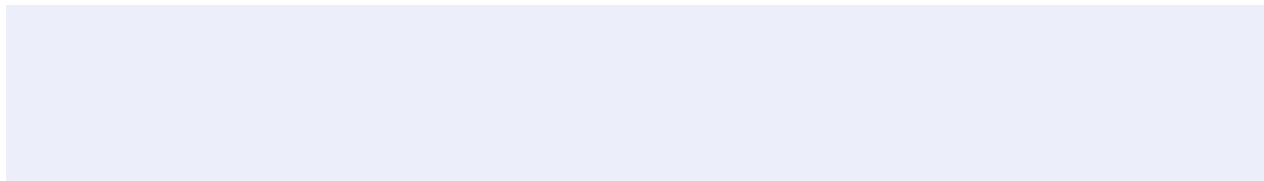
# Oregon Helpful Medicare Contacts

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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(800) 422-6237

(800) 999-1118

(800) 638-7072

(800) 227-2345

(800) 222-2225



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



Quit Smoking Program (877) 448-7848



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



# Oregon Helpful Medicare Contacts

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[cancergovstaff@mail.nih.gov](mailto:cancergovstaff@mail.nih.gov)

[niaic@mail.nih.gov](mailto:niaic@mail.nih.gov)

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

<http://www.cancer.gov>

<http://cms.hhs.gov/cobgeneralinformation>

<http://www.orpca.org/>

<http://owcp.dol.acs-inc.com>

<http://www.cancer.org>

<http://www.nia.nih.gov>

# Oregon Helpful Medicare Contacts

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OR	Oregon	Quality of Care/Complaints	important to older people. Complaints about the quality of care in dialysis facilities.
OR	Oregon	General Health Information	Educational materials for people with kidney disease.
OR	Oregon	General Health Information	Financial assistance and educational materials for people with kidney disease.
OR	Oregon	General Health Information	Support groups and educational materials for people with kidney disease.
OR	Oregon	General Health Information	Educational materials for people with kidney disease.
OR	Oregon	Health Care Facilities and Services in Your Area	Finding specific health support groups in your area.
OR	Oregon	General Health Information	Ordering brochures on "Choosing a Hospital, Choosing Treatments and Choosing a Hospital."
OR	Oregon	Quality of Care/Complaints	Finding out if your health care organization is accredited or not.
OR	Oregon	Quality of Care/Complaints	Finding out if the lab where your blood tests are sent is accredited or not.

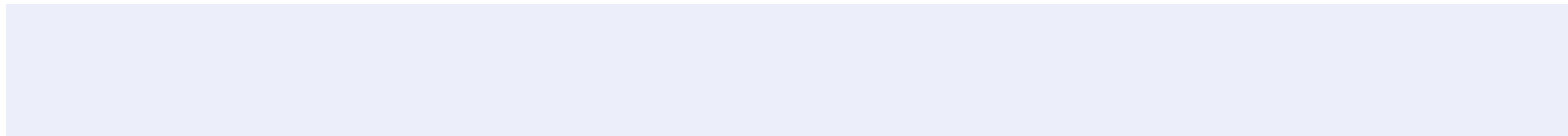
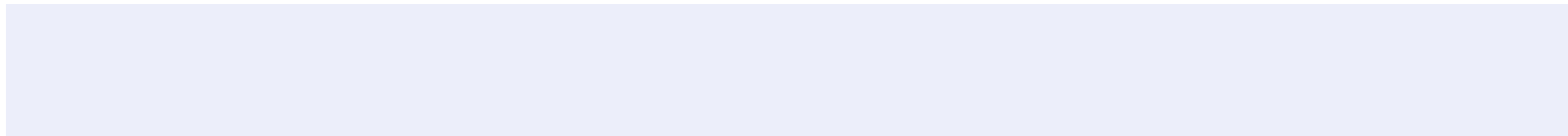
# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

ESRD State Survey Agency	Dept of Human Services and Health Services of Oregon - Healthcare Licensure and Certification	(971) 673-0540
American Association of Kidney Patients	American Association of Kidney Patients	(813) 636-8100
American Kidney Fund	American Kidney Fund	(301) 881-3052
National Kidney Foundation, Inc.	National Kidney Foundation, Inc.	(212) 889-2210
National Kidney and Urologic Diseases Information	National Kidney and Urologic Diseases Information	(301) 654-4415
American Self-Help Clearinghouse	American Self-Help Clearinghouse	(973) 989-1122
Agency for Healthcare Research and Quality (AHRQ)	Agency for Healthcare Research and Quality (AHRQ)	
Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	Joint Commission on Accreditation of Healthcare Organizations (JCAHO)	(630) 792-5800
College of American Pathologists	College of American Pathologists	(847) 832-7000

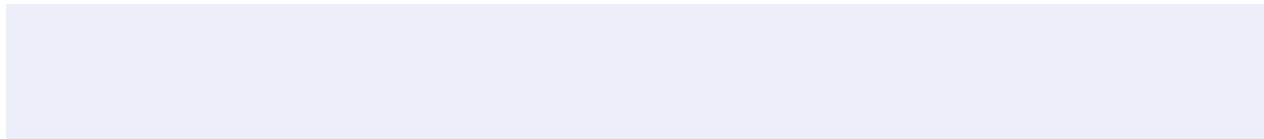
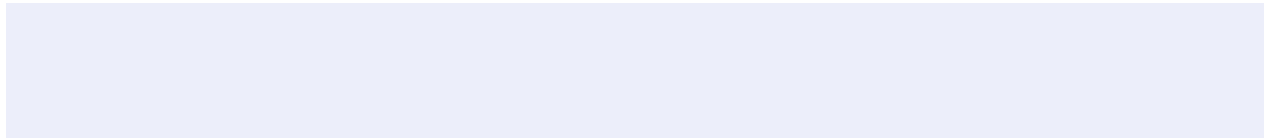
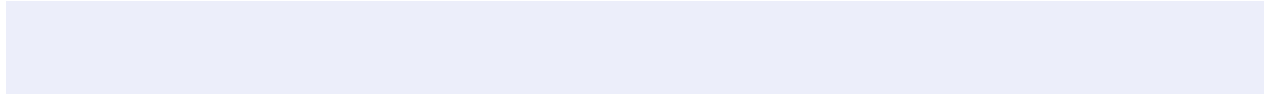
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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(800) 542-5186

(800) 749-2257

(800) 638-8299

(800) 622-9010

(800) 891-5390

(800) 367-6274

(800) 358-9295

(800) 323-4040

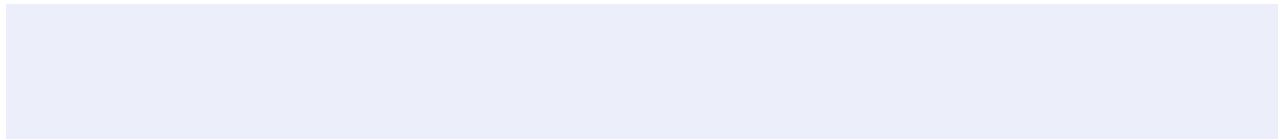
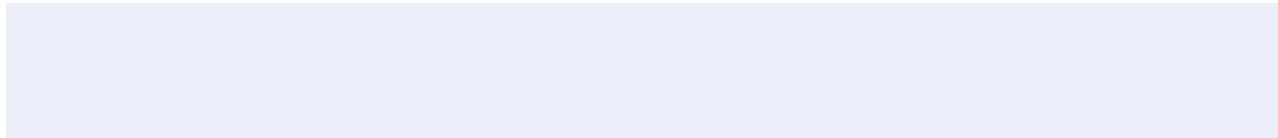
# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(866) 300-2900

[helpline@akfinc.org](mailto:helpline@akfinc.org)

[nkudic@info.niddk.nih.gov](mailto:nkudic@info.niddk.nih.gov)

[njshc@cybernex.net](mailto:njshc@cybernex.net)

[ahrqoubs@ahrqhhs.gov](mailto:ahrqoubs@ahrqhhs.gov)

# Oregon Helpful Medicare Contacts

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<http://www.oregon.gov/dhs/ph/hclc/index.html>

<http://www.aakp.org>

<http://www.kidneyfund.org>

<http://www.kidney.org>

<http://www.kidney.niddk.nih.gov>

<http://www.selfhelpgroups.org>

<http://www.ahrq.gov>

<http://www.jointcommission.org>

<http://www.cap.org>

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

OR	Oregon	Quality of Care/Complaints	accredited or not. Finding out if an ambulatory surgical center is accredited or not.
OR	Oregon	Quality of Care/Complaints	Finding out if a doctor is board certified.
OR	Oregon	Quality of Care/Complaints	Finding out if urgent care centers and ambulatory surgical centers are accredited or not.
OR	Oregon	Quality of Care/Complaints	Finding a voluntary list of patients' rights in a hospital.
OR	Oregon	Quality of Care/Complaints	Home Health Care which is skilled nursing care and certain other health care services that you get in your home for the treatment of an illness or injury.
OR	Oregon	General Medicare Information	General Medicare information, ordering Medicare booklets, and information about health plans.
OR	Oregon	Quality of Care/Complaints	Requesting external reviews of Medicare managed care denials.

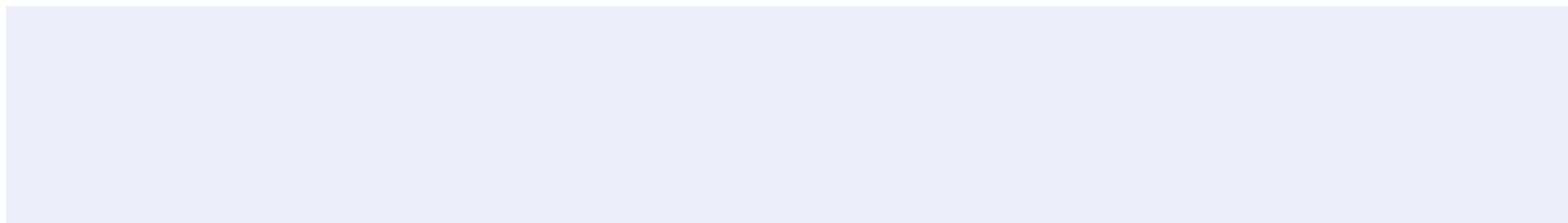
# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

American Association for Accreditation of Ambulatory Surgical Facilities	American Association for Accreditation of Ambulatory Surgical Facilities	(847) 775-1970
American Board of Medical Specialties	American Board of Medical Specialties	(312) 436-2600
Accreditation Association for Ambulatory Health Care	Accreditation Association for Ambulatory Health Care	(847) 853-6060
American Hospital Association	American Hospital Association	(312) 422-3000
Home Health Agency	Healthcare Licensure and Certification of Oregon	(971) 673-0540
1-800-MEDICARE	1-800-MEDICARE	
Center for Health Dispute Resolution (CHDR)	MAXIMUS Center for Health Dispute Resolution (CHDR)	(585) 425-5210

# Oregon Helpful Medicare Contacts

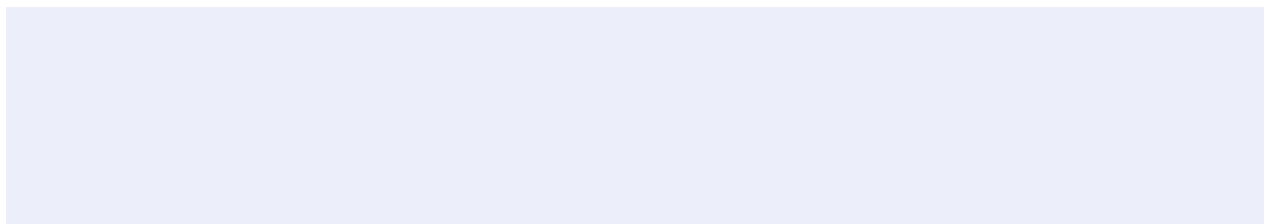
Based on Helpful Contacts - Agency List By Topic





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# Oregon Helpful Medicare Contacts

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(888) 545-5222

(866) 275-2267

(800) 424-4301

(800) 542-5186

(800) 633-4227

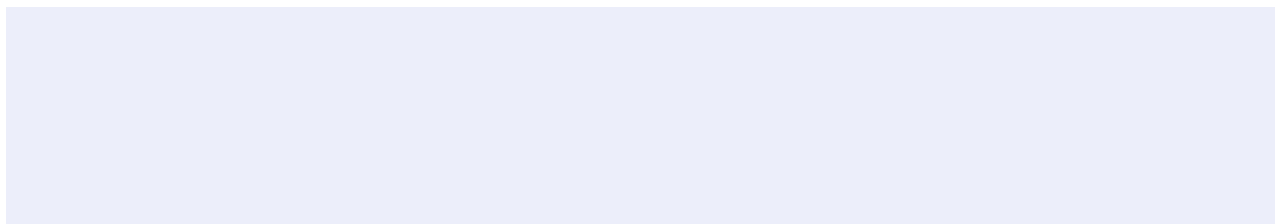
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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

[info@aaaasf.org](mailto:info@aaaasf.org)

[info@aaa.org](mailto:info@aaa.org)

# Oregon Helpful Medicare Contacts

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<http://www.AAAASF.org>

<http://www.abms.org>

<http://www.aaahc.org>

<http://www.aha.org>

<http://www.oregon.gov/dhs/ph/hclc>

<http://www.medicareappeal.com>

# Oregon Helpful Medicare Contacts

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OR	Oregon	Health Care Facilities and Services in Your Area	Health insurance programs to children whose families earn too much to be eligible for Medicaid, but not enough to purchase private insurance.
OR	Oregon	Other Health Insurance Programs	Information and services about homes and communities for citizens and for HUD's current and potential home buyers.
OR	Oregon	Other Health Insurance Programs	Health based programs and services.
OR	Oregon	Billing Medicare	Part B bills and services.
OR	Oregon	General Health Information	Finding information on heart disease.
OR	Oregon	Billing Medicare	Bills for durable medical equipment and a list of approved suppliers of this equipment.
OR	Oregon	Quality of Care/Complaints	Report Medicaid fraud and abuse.

# Oregon Helpful Medicare Contacts

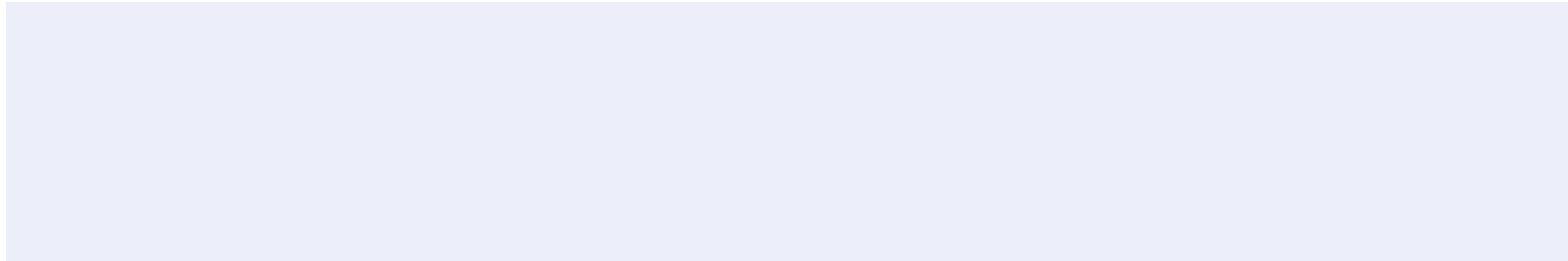
Based on Helpful Contacts - Agency List By Topic

CHIP -- Children's Health Insurance Program	Oregon Health Plan	(503) 945-5772
HUD -- U.S. Department of Housing	U.S. Department of Housing and Urban Development (HUD)	(202) 708-1112
State Health Departments	Oregon Department of Human Services	(503) 945-5944
Carrier	Noridian Administrative Services	
American Heart Association	American Heart Association	(214) 570-2000
DME MAC -- Durable Medical Equipment Medicare Administrative Contractor	Noridian Administrative Services	
Medicaid - Report Fraud	Department of Human Services	



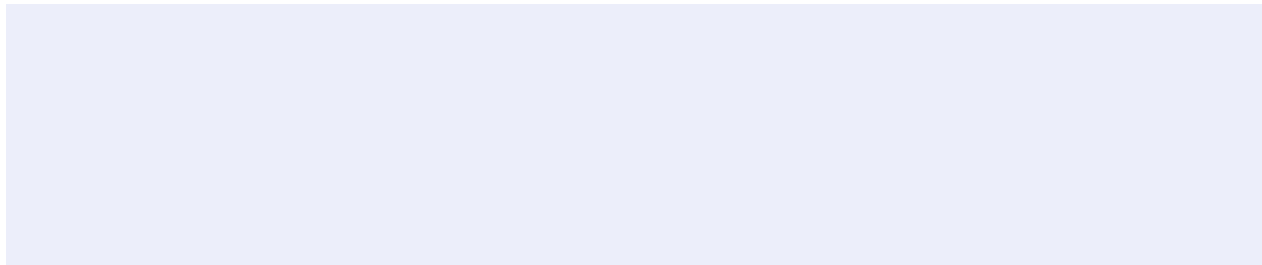
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# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



(503) 945-6214



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(877) 314-5678

(800) 569-4287

(800) 633-4227

(800) 242-8721

(800) 633-4227

(888) 372-8301

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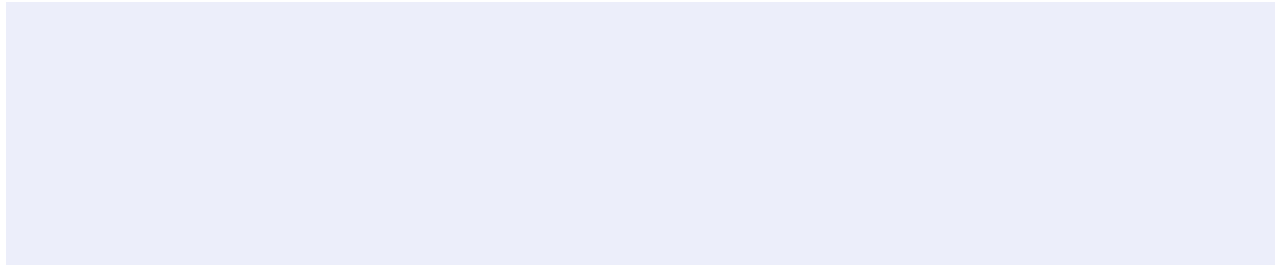


1-800-MEDICARE

Jurisdiction D

# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic



# Oregon Helpful Medicare Contacts

Based on Helpful Contacts - Agency List By Topic

(800) 273-0557

[dhs.info@state.or.us](mailto:dhs.info@state.or.us)

[dmap.info@state.or.us](mailto:dmap.info@state.or.us)

# Oregon Helpful Medicare Contacts

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<http://www.oregon.gov/DHS/healthplan/>

<http://www.hud.gov>

<http://www.oregon.gov/dhs/healthplan/index.shtml>

<http://www.americanheart.org/>

<http://www.noridianmedicare.com/dme>

<http://www.oregon.gov/DHS/aboutdhs/fraud/>